

BK037

8"

6"

3.5"

2"

POLICIES & PROCEDURES

ADA Accessible – Hammons Field complies with all requirements of the Americans with Disabilities Act. For information on accessible seating and services, please call 417-863-0395.

Box Office Hours
Gate 1- Ticket Windows located at the East End of Stadium

Non-Game Days:
Monday –Friday from 9 a.m.– 5 p.m.

Weekday Game Days:
9 a.m.

Saturday and Sunday Game Days:
10 a.m.

Gate 3- Main Entrance Ticket Windows
2 hours prior to game time on game days only

Exchanges – Season Ticket Holders may exchange tickets for any regular season game that you cannot attend for any Sunday –Thursday game that you can attend. Friday and Saturday game tickets may be exchanged for any other game, including other Friday or Saturday games. Tickets must be presented to the Hammons Field Ticket Office at least 1 business day prior to the game in which the original tickets are valid. Tickets may be exchanged on a ticket for ticket basis for a ticket of equal or lesser value, based on available seating.

Exchanges for Unused Tickets – Turn in any unused/unscanned game ticket from a past 2014 game and receive a free Dugout Box or Field Box ticket to any Monday – Wednesday game in August. Exchanges can be made beginning August 1st, 2014.

Foul Balls/Safety – Please be aware that balls and bats may leave the field of play and enter the seating area. The holder of this ticket assumes all risk and danger incidental to the game of baseball or event in which this ticket is used, whether occurring prior to, during or subsequent to the actual playing of the game, including specifically (but not exclusively) the danger of being injured by any object, including, without limiting the generality of the foregoing, thrown or broken bats and thrown or batted balls, and agrees that the participating clubs or their agents or their players, are not liable for injuries resulting from such causes.

Groups – Group packages are available for groups of 20 or more in one of the many group party areas. Contact our Group Sales Department at (417) 863-0395 for more information.

Guest Behavior – Our goal is to provide a fan-friendly atmosphere for all guests. Please be considerate of those around you. Guests displaying behavior that is not in the best interest of family entertainment will be subject to ejection without refund.

Lost or Stolen Tickets – If your season tickets become lost or stolen, please contact the box office as soon as possible. A replacement ticket will be issued to allow you entrance into the games and access to your seats.

Parking – A multi-level parking garage and flat surface lots are located just south and west of Hammons Field and available for game day parking for a fee.

Rain Check Policy – In the event that 5 innings of one game are not played, except when the home team is in the lead at the end of 4½ innings, tickets may be exchanged for any remaining 2014 regular season game. The ticket may be exchanged for another ticket of equal or lesser value, subject to availability, by mailing or presenting the ticket to the Hammons Field Box Office. Complimentary tickets are not exchangeable.

Stadium Policies – For the safety of our guests, some items are not allowed inside Hammons Field. These items include, but are not limited to: coolers, outside food or drink, chairs, non-service animals, laser pens and weapons. All bags are subject to search.

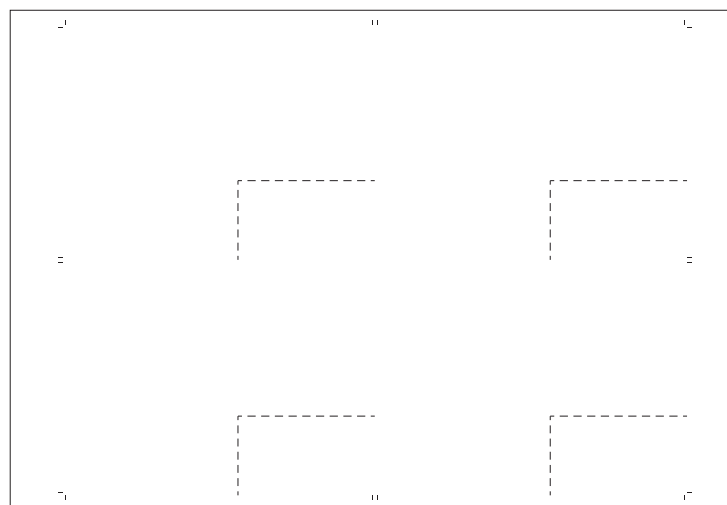
Questions? Call (417) 863-0395

Keep this card to identify yourself as a 2014 Springfield Cardinals Season Ticket Holder. Present this card at Hammons Field to receive the following benefits:

- Reward items, as indicated by your plan, can be picked up at the Gate 1 Ticket Window at any Springfield Cardinals home game or the Springfield Cardinals Front Office during normal business hours.
- Complimentary Game Notes stat sheets can be picked up at the Program Sales stands at any Springfield Cardinals home game.
- 10% discount at the Springfield Cardinals Team Store, valid during the 2014 Springfield Cardinals season.

Thank You!

19"



13"

BK037

- 8" x 6"

- 3.5" x 2" card

- .125" trimouts

Artwork Size: 8.25" x 6.25"

Book Size: 8" x 6"

Card Size: 3.5" x 2"

All logos and text must be 1/8" from edges and perms

Include 1/8" bleed in addition to the artwork